

Cleaners/Ski Hosts

Job Summary

The cleaners/ski hosts are expected to ensure that all apartments are cleaned to a very high standard as we pride ourselves on the appearance of our accommodation. They will help in welcoming the guests alongside the Resort Manager and answering any queries. The majority the cleaning work is at weekends but the ski hosting i.e. show people around the area is conducted during the week. We would expect that you will get between 3-4 full days skiing each week with our customers and you have one day off each week. The location for these positions is in La Plagne Montalbert

Skills and Experience Required

- Good communication and organisational skills
- Ability to work very hard especially at the weekend when the majority of our apartments change over
- To be clean, tidy and cheerful (as you are representing the company)
- You must be able to ski(skiing ability and not snowboarding is required for the ski host element of the position)

Note: A personal car being available is a benefit for some positions due to the position of the accommodation.

Job Description

- To prepare and clean apartments operated by Mountain Heaven Ltd to a very high standard
- Help in welcoming guests to the properties including giving out keys, taking deposits and answering any questions etc.
- Help provide a ski hosting service during the week
- Prepare laundry for collection and check back and stack clean laundry
- Prepare linen and cleaning packs prior to guest's arrival.
- Assist guests to obtain ski equipment, lift passes and book ski lessons etc. if necessary.
- Undertake simple maintenance activities in the apartments as required e.g. change lights bulbs
- Other duties as directed by the Resort Manager or Directors