

Cleaners/Ski Hosts

Job Summary

The cleaners/ski hosts are expected to ensure that all apartments are cleaned to a very high standard as we pride ourselves on the appearance of our accommodation. They will help in welcoming the guests alongside the Resort Manager and answering any queries. In addition whilst the majority of the work is at weekends they will be required to ski host i.e. show people around the area and undertake a number of other duties during the week. We would expect that you will get between 3-4 full days skiing each week. The location for these positions is 4 in La Plagne Montalbert and 1 in Les Sept Laux

Skills and Experience Required

- Good communication and organisational skills
- Ability to work very hard especially at the weekend when the majority of our apartments change over
- To be clean, tidy and cheerful (as you are representing the company)
- You must be able to ski/snowboard

Note: A car being available is a benefit for some positions due to the position of the accommodation.

Job Description

- To prepare and clean apartments operated by Mountain Heaven Ltd to a very high standard
- Help in welcoming guests to the properties including giving out keys, taking deposits and answering any questions etc.
- Help provide a ski hosting service on days to be agreed
- Prepare laundry for collection and check back and stack clean laundry
- Prepare linen and cleaning packs prior to guest's arrival.
- Assist guests to obtain ski equipment, lift passes and book ski lessons etc. if necessary.
- Undertake simple maintenance activities in the apartments as required e.g. change lights bulbs

- Other duties as directed by the Resort Manager or Directors